

Report to: Health Overview & Scrutiny Panel
Date: 9 September 2009
Report by: Robert Watt
Presented by: Robert Watt
Subject: Adult Social Care update on key areas

1. Purpose of the Report

- 1.1 To brief the HOSP on some of the developments with adult social care over recent months since last reporting to HOSP.

2. Recommendations

- 2.1 HOSP notes the content of this report
- 2.2 HOSP receives a further update report at the beginning of 2010.

3. Update on Key Areas

3.1 Putting People First (PPF)

The government strategy 'Putting People First' (PPF) sets out aims and values, which will guide the transformation of adult social care into a service offering increased choice and control over how support it received. It recognises the need to work across council agendas and with users and carers to transform people's experience of local support arrangements.

Key themes contained within PPF are the development of:

- User Led Organisations
- Self-Directed Support
- Carers services
- Universal Advice and Information
- Commissioning and the balance between prevention and critical care
- Integrated services
- The social care workforce

Progress so far includes close working with Portsmouth Disability Forum to enhance their role as a user led organisation, assisting them in bidding for finance to enhance aspects of their service such as DIAL (Disability Advice and Information Line). They have also been successful in obtaining some funding to work with social care on developing a care broker service.

We have increased the number of people who have a self-directed support package. This means individuals will be aware of the budget allocated to them for their assessed care requirements and can consider more creatively the options that may be open to them that can meet their needs.

A number of organisations have been selected to be part of a pilot to develop a system of independent care brokerage, which is aimed at helping people with the idea of self-directed care. Those taking part in the pilot are organisations that reflect the wide range of service user needs and it will be reviewed over the next 12 months for lessons learned.

The Carers Centre can now facilitate self-assessment and we will be seeking to develop this further over the next 12 months. We are also in the process of putting together an overarching Carers' Strategy.

There is progress on integrated commissioning, as mentioned above and also at a service level through the Health Reform Demonstration System work (HRDS), as mentioned in the previous report to HOSP. This will bring together health and social care professionals in cluster teams across the city with the expectation of enhancing the service user experience with a quicker and more responsive service.

We have brought together a Transforming Social Care Reference Group with a wide range of interested individuals and groups. This group helps to consider the implications of issues such as the Green Paper on the Future of Social Care.

Further reports on progress with PPF will be forthcoming to members and reported to the Care Quality Commission.

3.2 Integrated Commissioning

The first meeting of the Integrated Commissioning Board (Shadow) was held on the 11 June 2009 chaired by the Chief Executive of the Primary Care Trust.

Its purpose is to ensure that Commissioning in Portsmouth continuously improves the delivery of community based health and social care services in ways that best meet the needs of local people.

The board will be responsible for overseeing the Integrated Commissioning Team, which will be line managed through Portsmouth City Council.

The Integrated Commissioning Team work programme will include:

- needs analysis
- development of commissioning strategies
- elements of procurement and contract management
- involvement of service users and carers in influencing priorities
- market management

- regular reporting to the IC Board

The Integrated Commissioning Board will ensure that in commissioning health and social care in the city the integrated service will:

- Maximise patients' and service users' choice and control
- Encourage and supports people to be as independent as possible
- Commission services which are safe and can demonstrate that respect for individuals' dignity is central to their practice

A person specification for the Manager of the Integrated Commissioning Board has been agreed and formal appointment will be made shortly.

A report on progress and next steps is also on the agenda for Health Overview and Scrutiny Panel, 9 September 2009.

3.3 Care Quality Commission

From April 2009 regulatory bodies for Health and Social Care were brought together under a new organisation called The Care Quality Commission (CQC).

At present the transition from the Commission for Social Care Inspection (CSCI) to the CQC has not given rise to any major changes to inspection of regulated services such as residential or domiciliary care. We are also still subject to annual reviews and although the system of star rating (0-3) has been replaced by that of Excellent, Good, Average, Poor, we have not experienced any other significant change.

The CQC annual review of adult social care for 2008 – 2009 was held 17 July 2009. Members, professionals, service users and independent sector organisations attended the meeting. The result of this review, together with analysis of performance indicators will form the basis of their judgement, to be announced in October.

3.4 Joint Accommodation Strategy

Milton Village:

The new residential care home 'Shearwater' was officially opened on 30 July 2009, attended by local media. It is a 60-bed residential care home for older people with dementia and will replace the older residential facility at 'The Lodge'. The home is built to the highest modern standards and has been favourably received across the city by residents, relatives and other interest groups. Residents have now begun the transfer from the old home to the new home.

The Milton Village development has also seen the opening of the first phase of new extra care sheltered housing flats, located next to Shearwater. Osprey Court contains 16 flats for rental providing for

peoples independent living needs, with 24-hour on site care available if required. A further 12 flats for rental will be opened at Crane Court in Mid October. Work on the demolition of the Former PCC home 'The Lodge' will begin soon so that construction of the final phase of the project to provide 37 extra care flats for "shared ownership" can be started. The opening of this accommodation is programmed for November 2010.

Harry Sotnick:

A new 92 bed Nursing Home for people with dementia is planned for development on the site of the former Harry Sotnick House. An agreement has been reached with Health on funding the nursing element of care and we are anticipating that contracts will be finalised at the end of August, with construction commencing on 5 October 2009. It is planned that residents will enter the home in January 2011.

3.5 Safeguarding

The new Safeguarding Team, which was formed in January 2009, has been successful in working to reduce the number of institutional abuse cases within registered care. However there has been an overall increase in numbers of alerts since the team started.

There is good partnership working with health colleagues, leading to overall improvement in responsiveness to safeguarding alerts and there has been increased awareness raising through updating the Portsmouth City Council website. New safeguarding leaflets have been produced, translated into other languages ready to print as required. Easy to read leaflets are also available.

3.6 Deprivation of Liberty Safeguards (DOLs)

These new procedures ensure people's liberty is not restricted inappropriately and that safeguards are in place whenever liberty is called into question. So far they have resulted in several enquiries, however only one has led to a DOLs authorisation.

Those undertaking assessments have received training and local authority and health lead officers meet regularly to share experiences and develop good practice guidance.

The Best Interest Assessors (BIA's) South-East forum has its first meeting in October and there will be further training for social work staff and health colleagues between September - December.

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